



December 18, 2017

Dear Rich,

As you know, building a brand new elementary school in less than a year was a daunting task. Big items like financing, permitting, floodplain issues and hard deadlines require expertise and little room for mistakes. Small items like paper towel dispensers, handrails, ceiling paint and all of the other million little things that go into a building require tenacity, patience and attention to detail. Fortunately for us, you were up to the task (both big and small), and you delivered everything we asked exactly when we needed it. From the design process to the construction to the final inspections and even until the end of the one-year warranty period, your level of service and commitment was steady and forthright. Not only is our building a work of art, it is also functional, efficient and safe. It is an ideal place for our young students to grow and flourish.

I will always appreciate your commitment to this project and for seeing it through in such a professional, hands-on manner. While it's true that the experience was stressful for all of us (80 children were waiting anxiously the first day of school!), your constant and clear communication about each step of the process made it profoundly easier. We had the utmost confidence in you and your team, and you did not disappoint. When I talk about our experience and how we barely went over our budget and only 7 days past our schedule, no one can believe it. I told you early on that Spanish House has a certain magic, and that we'd get things done on time. Even on those difficult days (the rainy ones, those with grumpy inspectors and the occasional unmotivated subcontractors), you embraced that magic and persevered. We are very grateful that our paths crossed as they did and that you were able to bring our dream to fruition.

We are gearing up now for our next big project and will rely again on you and your team for both the design and construction. Thank you for all that you've done and continue to do for Spanish House.

Happy holidays!

Sincerely,

  
Catherine Wallace  
Owner/Executive Director  
Spanish House, LLC